

## CA ECE Workforce Registry Ramp Down FAQs | October 2025

### Individual Account

**Q** What will happen to my Registry Profile if the Registry is no longer funded?

**A** If you work in Alameda, Los Angeles, or San Francisco, and are participating in local initiatives in those counties, you will be able to access your Registry profile, documents and your data will be accessible.

If you do not work in those three counties and or are not participating in their local initiatives, you will need to download our data and documents for your records by 12/15/2025.

**Q** When will I know if I can keep my Registry Profile?

**A** The Registry team released additional information on the Registry website on October 4, 2025 with a link to affected individuals.

**Q** How much does it cost to keep my account?

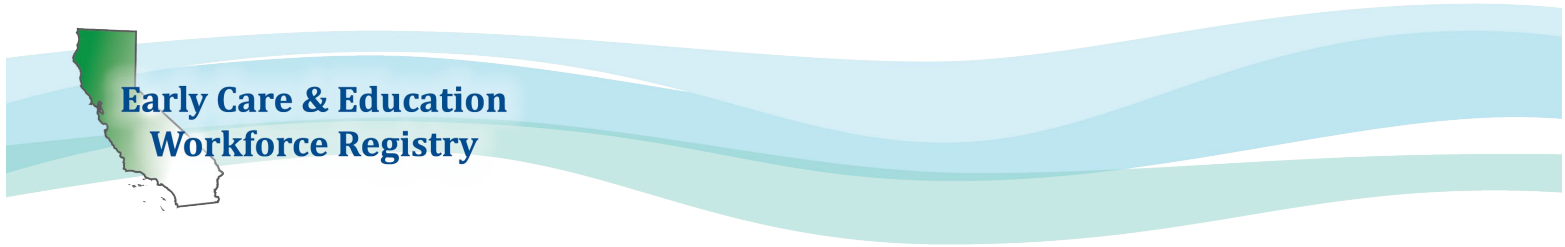
**A** At this time the Registry is not set up for individual level subscriptions. That may be explored in the future.

**Q** Will the Customer Service Help Desk be able to help me after June 30, 2025?

**A** The Customer Service Help Desk has limited ability to support users as of July 1st, 2025, due to State funding cuts. Beginning 12/16/2025, the Customer Service Help Desk will only be staffed to support designated individuals working in Alameda, Los Angeles and San Francisco counties.

**Q** Will my qualifications continue to be verified after June 30, 2025?

**A** No, document verification is only available in Alameda, Los Angeles and San Francisco counties as of July 1, 2025 due to the elimination of State funding.



## **CA ECE Workforce Registry Ramp Down FAQs | October 2025**

**Q** Will I be able to search for training on the Training Calendar after June 30, 2025?

**A** Our goal is to keep the Training Calendar accessible to users, however, this is dependent on funding as well as ongoing use of training organizations posting and tracking attendance using the Registry. The Training Calendar will only be available to individuals working in Alameda, Los Angeles and San Francisco counties beginning December 16, 2025.

**Q** Will I be able to apply for stipends to support my professional development and career advancement after June 30, 2025?

**A** Access to stipend applications in the Registry will only be available in Alameda, Los Angeles and San Francisco counties beginning December 16, 2025.

**Q** If I cannot keep my account, will I be able to get a copy of my data and documents?

**A** You can download your Education and Training Report and documents until 12/15/2025.

**Q** What will the process be to receive a copy of my data and documents?

**A** Staff capacity to assist will be limited, but instructions on how to download your data and documents will be provided in the pinned message on the Registry (prior to logging in).

**Q** What happens if I do not download my Education and Training Report and documents by 12/15/2025?

**A** You will need to contact First 5 CA to access your Education and Training Report and documents.

## **CA ECE Workforce Registry Ramp Down FAQs | October 2025**

**Q** What can I do to help?

**A** You can reach out to the California Department of Social Services (CDSS) and the California Department of Education (CDE), and your legislator to express to them how helpful the Registry has been for you and what the impact of it has been on your professional growth and development.

CDSS

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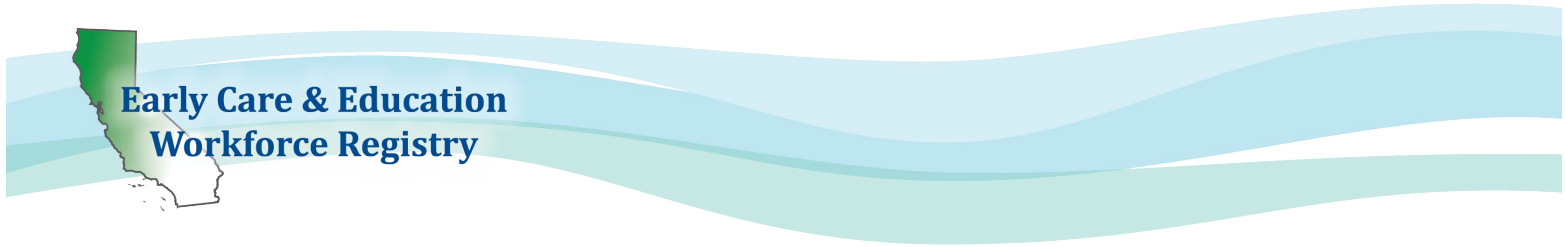
CDE

Stephen Propheter, Director of Early Education Division  
SPropheter@cde.ca.gov

Your local legislator

Some talking points that may be helpful are:

- I am one of the more than 195,000 people who use the Registry.
- I rely on the Registry to search and sign up for trainings.
- It's so easy to use, accessible in my home language, and available anytime on my phone or tablet. Plus, it easily tracks all my professional development for me.
- I can easily track stipend programs on the Registry. The process is simple and helps me access MUCH needed financial support to continue my professional growth
- The Registry helps me keep all my professional qualifications and employment in one place.



## CA ECE Workforce Registry Ramp Down FAQs | October 2025

### Employer Administrative Access Account

**Q** What will happen to my staff's data after June 30, 2025?

**A** You will be able to access and download staff data until 12/15/25. After that time, only employers working with specific initiatives in the following counties will retain access: Alameda, Los Angeles and San Francisco.

**Q** Will I still be able to create reports about my staff to report to my funder?

**A** Yes, but only until 12/15/2025. After that time, you will no longer have access to the Registry unless you are participating in specific initiatives in the following counties Alameda, Los Angeles and San Francisco.

**Q** What happens if I already have a pending Employer Administrative Access Request?

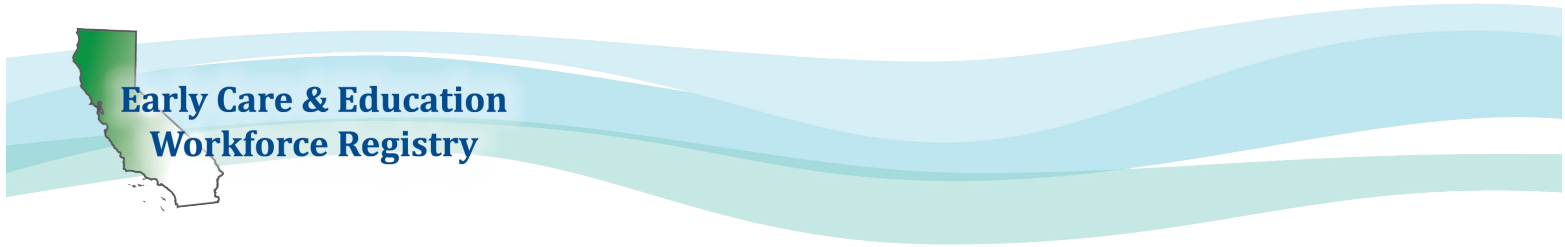
**A** Employer Administrative Access requests will only be processed in specific initiatives in the following counties: Alameda, Los Angeles and San Francisco.

**Q** Will I still have access to my Employer Administrative Tools after June 30, 2025?

**A** Yes, until 12/15/2025. You should download Reports and Staff data prior to 12/15/2025 unless you are an employer participating in eligible local initiatives in Los Angeles, Alameda and San Francisco counties.

**Q** Will I no longer be able to enroll staff in training or verify their employment in the Registry after June 30, 2025?

**A** Yes, until 12/15/2025, unless you are an employer participating in eligible local initiatives in Alameda, Los Angeles and San Francisco counties. You will need to determine an alternative method to support enrollment of staff in professional development opportunities.



## CA ECE Workforce Registry Ramp Down FAQs | October 2025

**Q** Will the Customer Service Help Desk be able to help me after June 30, 2025?

**A** It will be available on a limited capacity until 12/15/2025. After that time, it will only be available for individuals working with specific initiatives in the following counties: Alameda, Los Angeles and San Francisco counties.

### County/Region Admin Access

**Q** What will happen to my access to the QCC/QRIS Tool?

**A** It will be available until 12/15/2025. After that time, it will only be available for individuals working with specific initiatives in the following counties: Alameda, Los Angeles and San Francisco.

**Q** Will the data from the QCC sites still get sent to Hubbe/Vertical Change/WELS/secure folder?

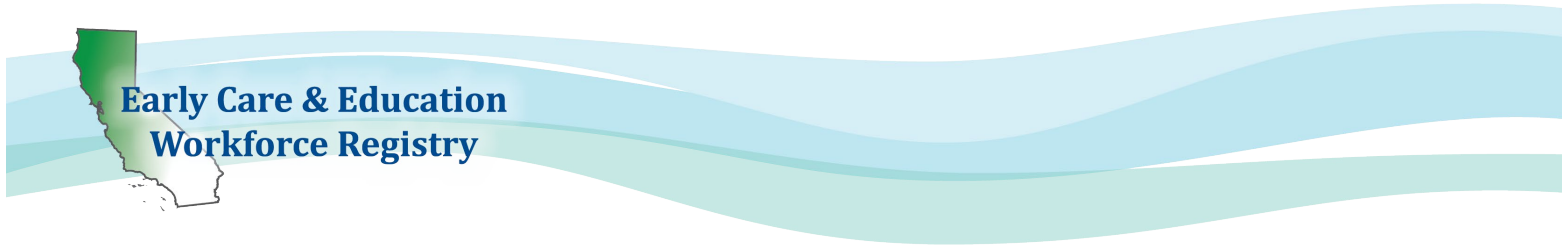
**A** It will be available on a limited capacity until 12/15/2025. After that time, it will only be available working for individuals working with specific initiatives in the following counties: Alameda, Los Angeles and San Francisco.

**Q** Do I need to maintain a Data Sharing Agreement with the Child Care Alliance of Los Angeles for the CA ECE Workforce Registry?

**A** Only funding counties will need to maintain Data Sharing Agreements beginning 12/15/2025: Alameda, Los Angeles and San Francisco.

**Q** How can I continue to receive specialized support from Registry staff?

**A** Due to the elimination of State funding, there is very limited staff capacity to support users not working in and participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco.



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**Q** What will happen to all the data stored in the Registry for all my county/region's Workforce Initiatives?

**A** You can download the data for the individuals participating in your initiatives until 12/15/25. After that time data and documents will at First 5 CA for safe keeping. Individuals working in and participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco will continue to have access to their data.

### Training Calendar Module Administrators

**Q** Will I still be able to create reports to report to my funder?

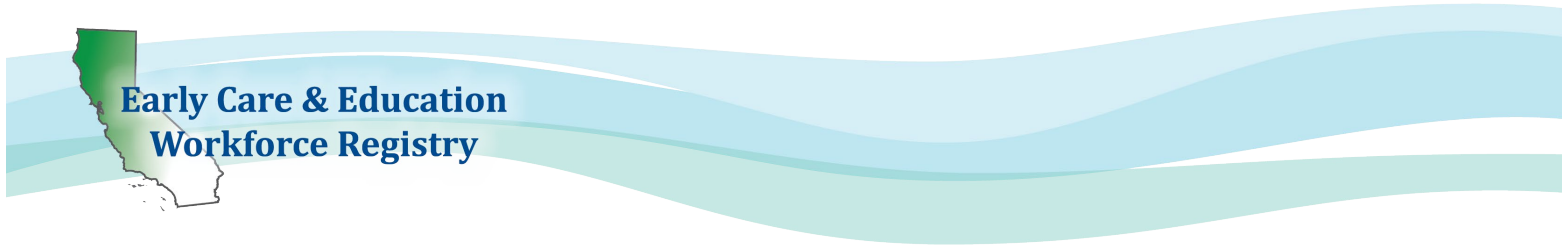
**A** Yes, until 12/15/2025, unless participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco.

**Q** Will I still be able to verify attendance of trainees?

**A** Access to the Training Calendar to confirm attendance will be available until 12/15/2025; except for organizations providing data for individuals working in and participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco. However, individuals need to download their Education and Training Report and all documents by 12/15/2025, therefore, training organizations should begin to explore alternative methods to provide training attendance data as soon as possible.

**Q** Will I still be able to run Reports in the Training Calendar?

**A** Yes, until 12/15/2025 except for approved organizations in the following counties: Alameda, Los Angeles and San Francisco.



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### Stipend Module Administrators

**Q** Will I be able to use the Stipend Module to manage my stipend applications?

**A** Yes, until 12/15/2025, unless you are implementing a stipend program in the following counties: Alameda, Los Angeles and San Francisco.

**Q** Will I still be able to host the application for my county/region's stipend program in the Registry?

**A** Yes, until 12/15/2025, unless participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco.

**Q** Can my stipend participants still have their employment verified in the Registry?

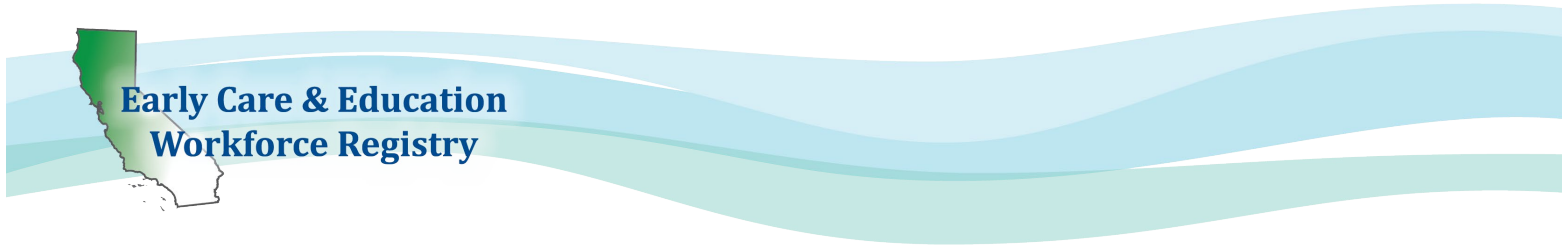
**A** Yes but only until 12/15/25, unless participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco.

**Q** How can I maintain access to the Stipend Module and all its features?

**A** Access will only remain due to State budget cuts for participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco.

**Q** What will happen to all the data stored in the Registry for all my county/region's stipend and compensation programs?

**A** A copy of the data and documents will be provided to First 5 CA. You will be able to download data and documents until 12/15/2025, unless participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco.



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### Pathway (Training & Trainer Approval) Module Administrators

**Q** Will I be able to continue planning my local Pathway (Trainer & Training Approval) program, Pathway?

**A** Due to limited staff capacity, this program will only be available for individuals working in and participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco.

### Professional Growth Advising Module Administrators

**Q** Will I be able to utilize the Professional Growth Advising module to implement advising programming?

**A** Due to limited staff capacity, this program will only be available for individuals working in and participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco.

### State Data Access

**Q** Will aggregate data still be accessible to state agencies such as California Department of Education, California Department of Social Services, and First 5 California after June 30th, 2025?

**A** Data will no longer be available to State agencies based on the elimination of state funding. Data for participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco, will be available from those counties for state reporting needs. Ongoing data past 12/15/2025 will need to be funded by State agencies.

**Q** What data will be accessible to state agencies after June 30th, 2025?

**A** Data will only be available from the Child Care Alliance of Los Angeles for State agencies if the First 5 CA No Cost Extension is signed prior to 12/15/2025. After that time, data will need to be accessed by contacting First 5 CA.





## Early Care & Education Workforce Registry

### CA ECE Workforce Registry Ramp Down FAQs | October 2025

#### Stakeholder Data Access

**Q** Will aggregate data still be accessible to research institutions or other state partners after June 30th, 2025?

**A** No, data will only be available for those participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco. Data requests will be in collaboration with funded counties.

**Q** What data will be accessible to state partners after June 30th, 2025?

**A** New data requests will only be available with State funding. Data will be provided to First 5 CA at the end of the contract. After State funding has ended, data will only be available for those participating in initiatives in the following counties: Alameda, Los Angeles and San Francisco. Data requests will be in collaboration with funded counties.

**Q** If data is not accessible, what will happen to the data after December 15th, 2025?

**A** The data will be securely stored by First 5 California. Contact First 5 California for data requests.