

# **Employer Administrator User Guide**



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# For a quick video on Employer Administrative Access, go to:

English: <a href="https://www.youtube.com/watch?v=UQIJWQR-czo">https://www.youtube.com/watch?v=UQIJWQR-czo</a>

Spanish (Español): <a href="https://www.youtube.com/watch?v=06hjxg2PHwg">https://www.youtube.com/watch?v=06hjxg2PHwg</a>

Cantonese (中文): <a href="https://youtu.be/sCZ6u5Wm6CE">https://youtu.be/sCZ6u5Wm6CE</a>

Note: Videos do not match the updated format but do cover most of the content needed for Employer Administrative Access.

### **Getting Started**

- 1. Log into your Registry profile.
  - 1.1. Go to www.caregistry.org
  - 1.2. Enter your log in credentials
    - 1.2.1. Username is your full email address



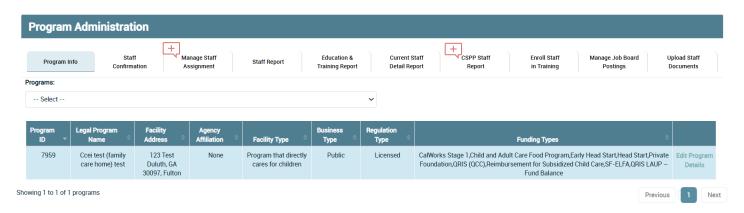
2. From the landing page, click on the Menu on the upper left side of the screen, scroll down to Partner Admin Tools and then **Program Administration** on the bottom of the list.



### **Single Site Administrators**

As a single site administrator (for example, Center, organization, Family Child Care Home Owner/Operator) you are able to view and manage information about your program and staff. This updated navigation will support you:

- Program Information
- Staff Confirmation (Verify Staff Employment)
- Manage Staff Assignments
- Staff Report
- Education & Training Report
- Current Staff Detail Report
- CSPP Staff Report
- Enroll Staff in Training
- Manage Job Board Posts
- Upload Staff Documents



Each section of this User Guide walks you through how to navigate and use each tab.

Note: +

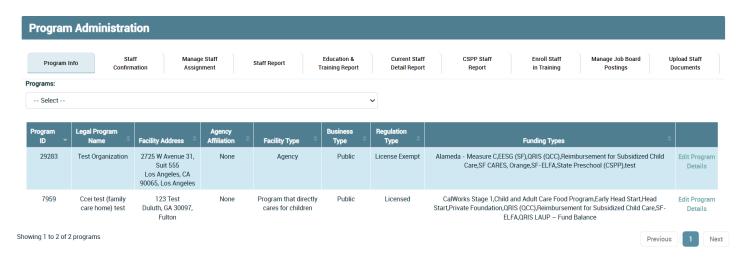
Manage Staff Assignments is only used for individuals managing staff in more than one facility.

**CSPP Staff Report** is only used by administrators receiving California State Preschool Program funding and report to the California Department of Education.

#### **Multi-Site Administrators**

For individuals managing multiple sites the navigation has changed to enable you to look at one or more sites at the same time and select and search for specific staff. There are now 9-10 tabs at the top that enable you to view agency wide data depending on how you use the filters.

- Program Information
- Staff Confirmation (Verify Staff Employment)
- Manage Staff Assignments (NEW)
- Staff Report
- Education & Training Report
- Current Staff Detail Report
- CSPP Staff Report (NEW)
- Enroll Staff in Training
- Manage Job Board Posts
- Upload Staff Documents

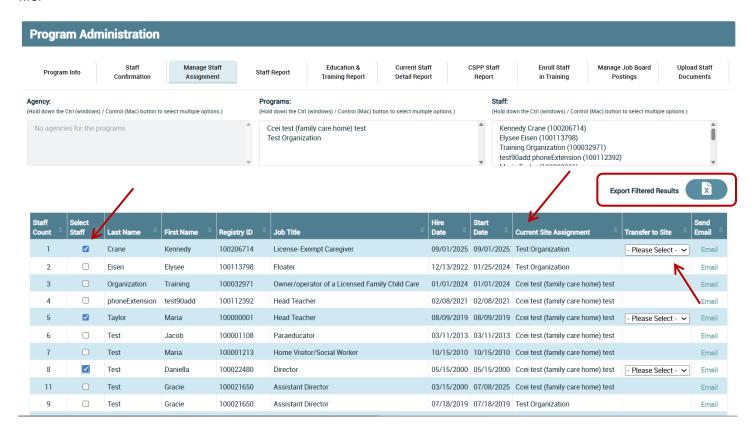


There are two new features for multi-site administrators:

- 1. Manage Staff Assignment
- 2. CSPP Staff Report

#### See next page

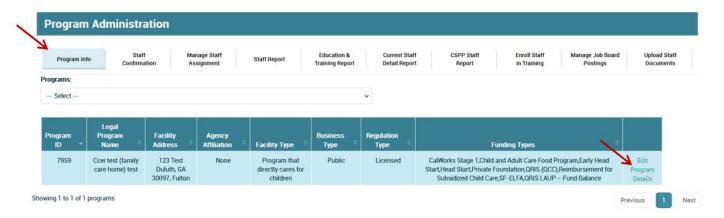
Manage Staff Assignment: You can move staff from Current Site Assignment to a different site by using the Transfer to Site dropdown. You may also filter for one or more sites and export your filtered results in an Excel file.



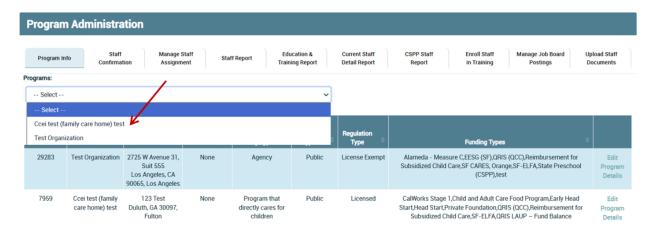
CSPP Report: The CSPP Report is configured to support your reporting of staff details when they are assigned to a site that is funded by California State Preschool Program (CSPP). Data included is a combination of verified qualifications for each individual as well as other data points required by the CA Department of Education. In instances where there is not a one-to-one fit with the information in the Registry, you can make changes in the Excel export to prepare the file to upload to the CAPSDAC database. A separate document will be created to guide you.

### **Program Information**

Select which site you would like to edit information about the facility such as adding a Program Also Known As name, updating phone numbers, etc. For Family Child Care Home owners, you can add the name of your facility, such as Great Beginnings in the Program Also Known as name. This may also support your staff in search for your site, though the best search criteria is license number.



For multi-site administrators, you will see all the sites you have Administrative Access to.



1. To update program details, click on the **Program Info** tab and **Edit Program Details**.



- 1.1. On this page, you will be able to edit details pertaining to your facility. To edit information, click on the **Edit** located at the top right corner of each information category.
- 1.2. When you are finished updating information, scroll to the bottom of the page and click Save.

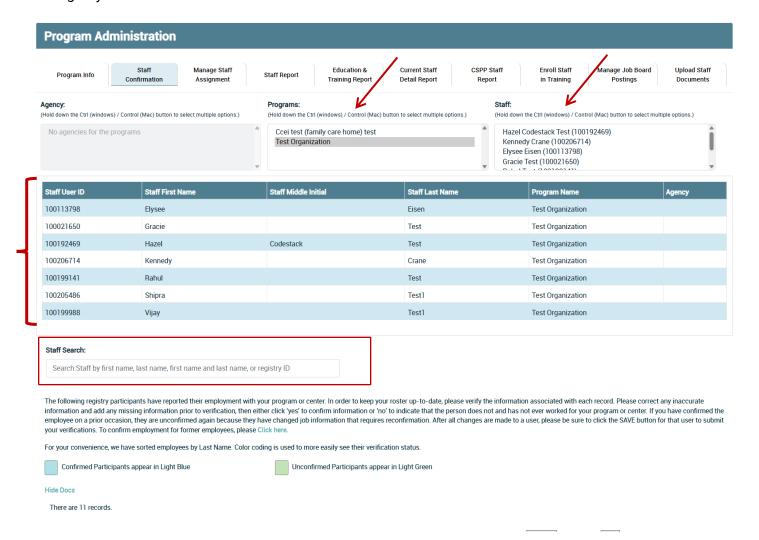
### **Employment Verification/Staff Confirmation**

The Employment Verification tool allows you to confirm the employment of staff at your facility. Doing so allows your staff to have a more complete Registry profile and will support you in managing information of your staff that will help with reporting. It also supports participation in County/State Stipend Programs and Quality Counts California.

2. The top section includes filters to enable you to select one or more sites or search by individual to verify employment details of staff. If you only have access to one site, only one program will display in the Programs section. You much click on the Program to display the staff grid underneath the filter (see Test Organization below)

There is a grid below the filters to show you all of the staff listed in the facility(ies).

Below the staff grid is a search option to find a staff person; you can search by first name, last name, or Registry ID.



#### 2.1. Staff Confirmation is located underneath Staff Search

Registry participants who have reported working at your facility, FCCH, or organization will appear in the **Staff Confirmation** list of employees. Staff whose employment has been verified will appear in light blue while those whose employment has not been verified will appear in light green. Staff are listed in alphabetical order by last name.

- 2.1.1. Confirm New Staff: Verify staff employment by clicking on the circle next to Yes and then click on Save to confirm employment. Once the individual's employment has been confirmed, the box will turn blue.
  - 2.1.1.1. If the individual no longer works for you, you can confirm employment, then click **End Employment** and include the last day of employment and click **Save**.
  - 2.1.1.2. If the individual never worked for you, click **No** and then **Save**.
- 2.1.2. Reconfirm Staff: If the employment information has not changed, such as job title, wage, etc. you can Reconfirm staff information. This supports individuals that may be participating in a stipend program that required employment verification. To reconfirm staff data, click Save, only do this if you are sure there are no changes to employment details. To make changes to employment details, see next page.

To view documents for each staff, click Show Docs ov Last Name. Color coding is used to more easily see their verification status For your convenience, we have sort appear in Light Blue Unconfirmed Participants appear in Light Green Click this to download a staff's Education & There are 7 records **Training Report** Eisen, Elysee 🚨 🔁 Hire Date: 12/13/2 Reconfirm 

Yes ☐ End Employment Test Organization Primary Involvement Employed in a classroom and works with young children 01/25/2024 Full Time Full Year (ex. January - Decerr > 0.01 0 Test, Gracie 🚨 😑 Hire Date: 07/18/2019 Reconfirm 

Yes O End Employment Test Organization Job Title: Primary Involvement: From Assistant Director 07/18/2019 Administrator of a program that has direct care of young children Work Designation: Hours/Week Full Year (ex. January - Decem > 0 Part Time 20 Hourly Confirm O Yes O No Codestack test, Hazel 🖟 🗐 Hire Date: 08/05/2024 Test Organization Primary Involvement: Job Title From In a support role for the field 08/05/2024 Other - Indirect Pay Frequency

111111

Per Yea

Full Year (ex. January - Decerr >

Note: Confirm staff employment before making edits to Employee records.

Full Time

2.1.3. **Edit Staff Information**: After you confirm staff employment, you can also edit the fields: Primary Involvement, Job Title, Work Designation (Full time or Part time), Hours/Week, Program Length (Full Year, School Year Only, Summer Only), Comp Type (Compensation: Hourly, Salary), Wage (amount in dollars), and Pay Frequency (Per Year, Per Month, Per Week).

Note: When changing Primary Involvement and Job Title you must add the date the position changed (if you do not, it will create a duplicate record for the employee).

When editing Primary Involvement and Job Title you must enter a From: date and a To: date From: field is the date staff began with that job title.

**To:** field is the date that indicates when the change of job title was made – *this does not mean employee is ending employment.* 

Once you make a change, there is a notice above the edit that says "Changes Not Saved" until you click on Save. Other fields like Wage, Hours, or Comp Type do not need a "To:" date entered.

#### Examples:

Employee has a new job title: When an employer edits an employee record and enters a new Primary Involvement and Job Title, they must also enter a To: date (which is the date that the last job title/position ended). There is a notice above the edit that says "Changes Not Saved" until you click on Save. Then the new job title will appear in the employee's employment record, and you will see the employment record updated with the new Primary Involvement and Job title information that you entered. Each job title will show up in the employee's profile on the "Experience Management" page as a new employment record.

#### Employee has multiple jobs at the same organization:

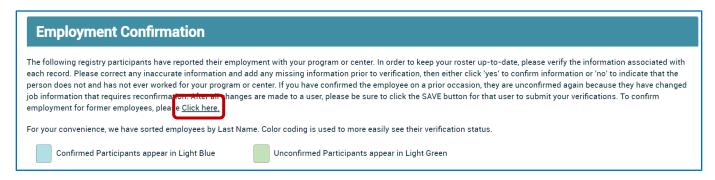
Employees must enter the jobs as two employment records to capture the two different job titles.

<u>Employee has two jobs</u>: Employers can only access the jobs that employees have entered that are associated with employer's organization.

<u>End Employment</u>: When you select **End Employment, the** staff record will no longer be available in the Program Administration tools.

Note: Employees can edit their employment records until you confirm employment. Once you have verified your staff's employment, they will be unable to edit that job.

2.1.4. To confirm the employment of staff that worked at your facility in the past, click on **Click here** (in dark red below) located above the list of your present employees. Then repeat the process described above.



- 2.1.4.1. After approving staff employment, you will have access to your staff's education and training qualifications in several locations:
  - Staff Report (PDF)
  - Individual Education and Training Reports (PDF)
  - Current Staff Details (Excel)

### **Uploading Staff Documents**

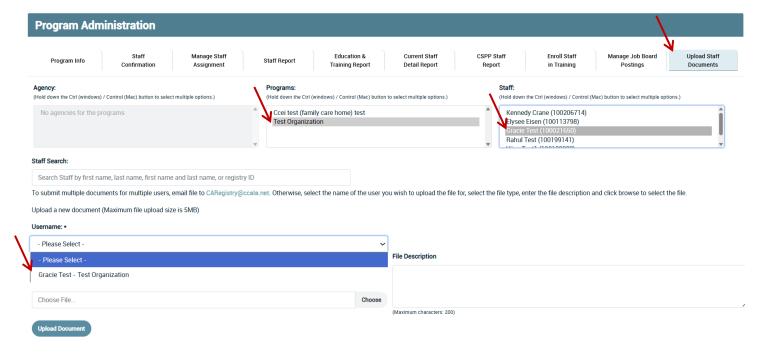
In addition to allowing individuals to upload documents directly to their Registry profiles, the upload utility allows employers to upload documents to their staffs' profiles. Once documents are uploaded, Registry personnel will review the documents, verify the information, and enter verified data into the individual's Education and Training Report. Administrators on the Registry can see this report under the **Staff Education and Training Report** located in **Program Administration**. For employers participating in QRIS (Quality Counts California), the education and training data is calculated into QRIS scores for each staff with education and training on file. This score should be used as a tool to determine if there may be missing qualification documents but raters still need to assess qualifications.

To manage staff data and upload education and training documents, employers, or their administrative designees will need Employer Administrative Access. To gain Administrative Access, login to your Registry profile and click on **Employer Admin Request**.

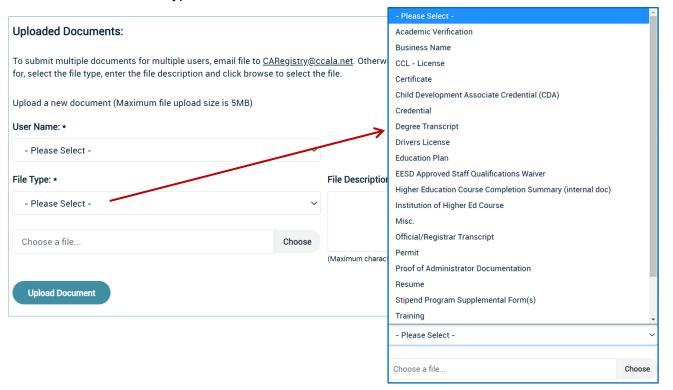
NOTE: Be sure to read and follow the on-screen instructions carefully to ensure timely processing of your **Employer Administrative Access Request**.

First, to ensure that duplicate documents are not submitted, click on **Education & Training Report** tab, filtering by Programs and Staff or Staff Search, to view summary education and training data, or on **Staff Confirmation** to view the source documents for current employees.

- 3. To upload employee documents, select a site and one or more staff you want to upload documents for or search for a specific staff member.
  - 3.1. Use the Username drop down to select a specific staff member



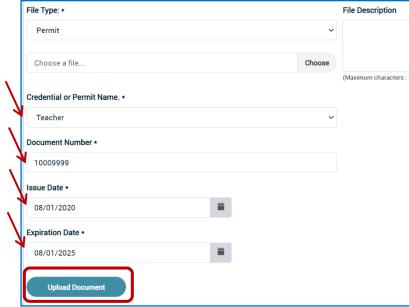
#### 3.2. Then select File Type



- 3.3. If CA Child Development Permit or CA Teaching Credential is selected, additional fields are displayed for data entry
  - Select Permit/Credential Name
  - Type in Document Number located on the permit or credential
  - Enter Issue Date and Enter Expiration Date

Note: To ensure the verification of your staff's permit/credential, please be sure to accurately enter this information.

3.3.1. After, select **Choose** file and you may add a brief description of the document, such as permit type, high education institution that issue the transcript, etc. It is not a required field.



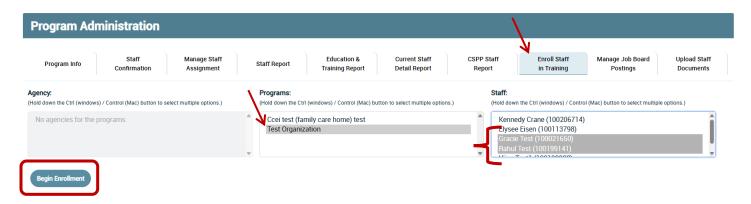
3.3.2. Click **Upload Document**. You will see the document under **Uploaded Documents** with Unverified status. The document's status will change to Verified once Registry staff complete the verification process. Please allow 6 to 8 weeks for the verification of your staff's documents.

The uploaded document will be visible to the employee and under **Staff Confirmation** for that employee.

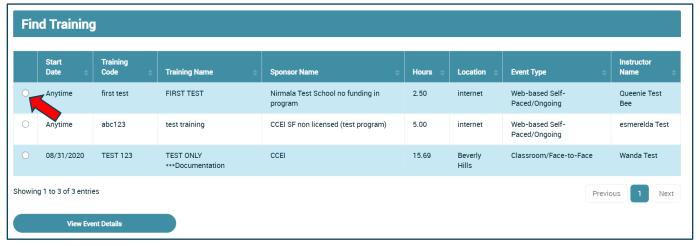
# **Enrolling Staff in Trainings**

The following are step-by-step instructions for Employers/Program Administrators to enroll staff in trainings offered through the CA ECE Workforce Registry - Training Calendar.

4. Select the **Enroll Staff in Training** tab, the site and specific staff to be enrolled in training, then **Begin Enrollment** 



4.1. Search for the training you wish to enroll staff in. There are several fields in the **Training Search** you can use to search for the training but searching for fewer fields will generate more results. Tip: Searching by County generates more results, and you may find training close to you.



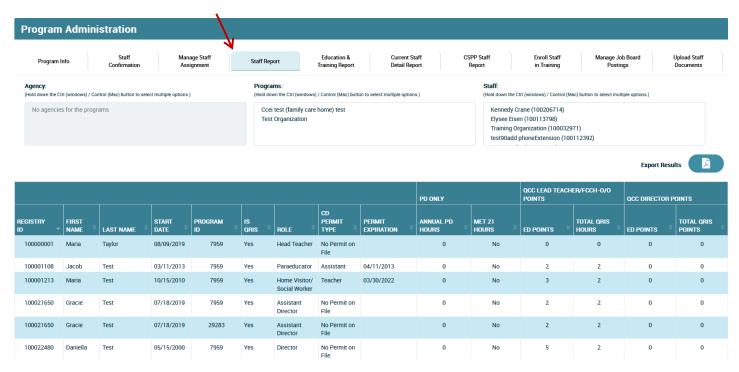
- 4.2. Find desired training and click circle of the training you wish to enroll staff in, then click on View Event Details.
- 4.3. Review Event Details of the **Training Information**, such as date, location, time, duration of training, knowledge areas, and cost as well as other information then click on the **Enroll Staff**.
- 4.4. Select the names of staff in **Staff Enrollment** by checking the box next to their name and then **Enroll Staff**.

Your staff will be sent a confirmation email from <a href="mail@caregistry.org">cfmail@caregistry.org</a> and they can view a list of trainings that they are enrolled in by clicking on the Training Calendar dropdown menu and clicking on My Training Events. They can withdraw from the training on My Training Events.

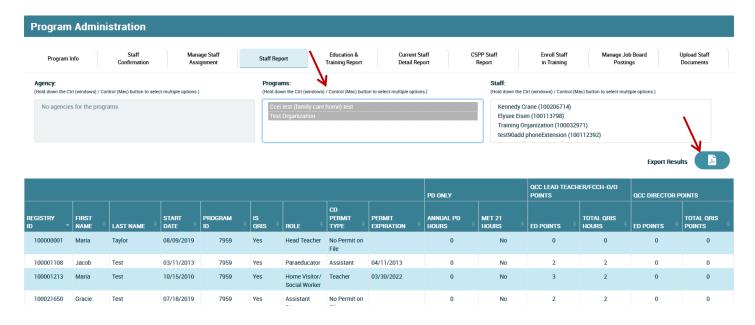


### **Staff Report**

The Staff Report tool generates a PDF of current staff at your facility(ies). Click on the Staff Report tab in Program Administration to get started.



- 5. To generate a Staff Report, use the filters to select one or more sites and by clicking on the site name. If you have more than one site and would like to see all staff report, Hold down the Ctrl (windows) / Control (Mac) button to select multiple options.
  - 5.1. Then Export Results PDF icon.



- 5.2. The QCC/QRIS points, though not currently active in California for qualifications, will be displayed. This will help you determine if staff have qualifications on file. Later iterations can remove this logic.
- i. QRIS Teacher Points
- ii. QRIS Director Points
- iii. Annual PD Hours
- iv. Met 21 Hours

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Note for facilities participating in Quality Counts California (local names may be different, aka QRIS): only training hours verified in the Registry are visible in these calculations and are calculated on the date the report is generated.

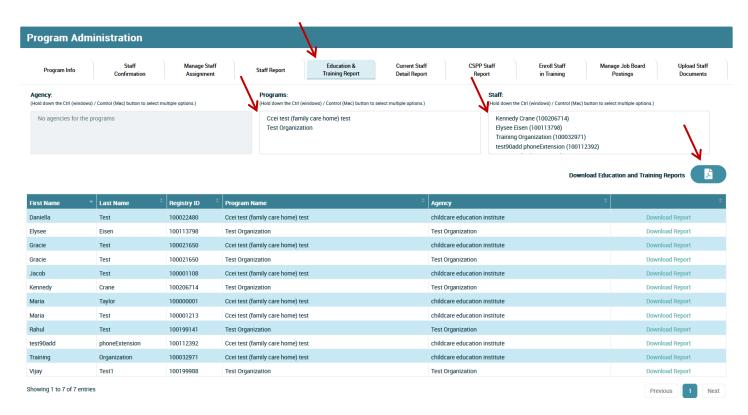


			PD ONLY		QRIS LEAD TEACHER/FCCP POINTS		QRIS DIRECTOR POINTS					
REGISTRY ID	FIRST NAME	LAST NAME	START DATE	ROLE	CD Permit Type	PERMIT EXPIRATION	ANNUAL PD HOURS	MET 21 HOURS	ED POINTS	TOTAL QRIS POINTS	ED POINTS	TOTAL QRIS POINTS
100031470	Legal First Name	Legal Last Name	03/01/2020	Head Teacher	No Permit on File		58.50	yes	0	0	0	0
100001217	Amanda	Tester	06/03/2020	Student Teacher/ Intern	Associate Teacher	03/31/2019	13.85	no	5	2	0	0

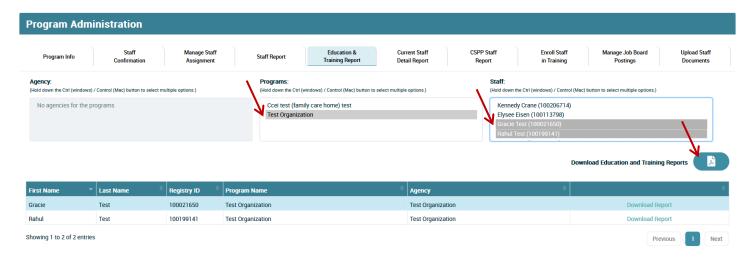
# **Staff Education and Training Report**

The Staff Education and Training Report consolidates each of your staff's education and training information into one report.

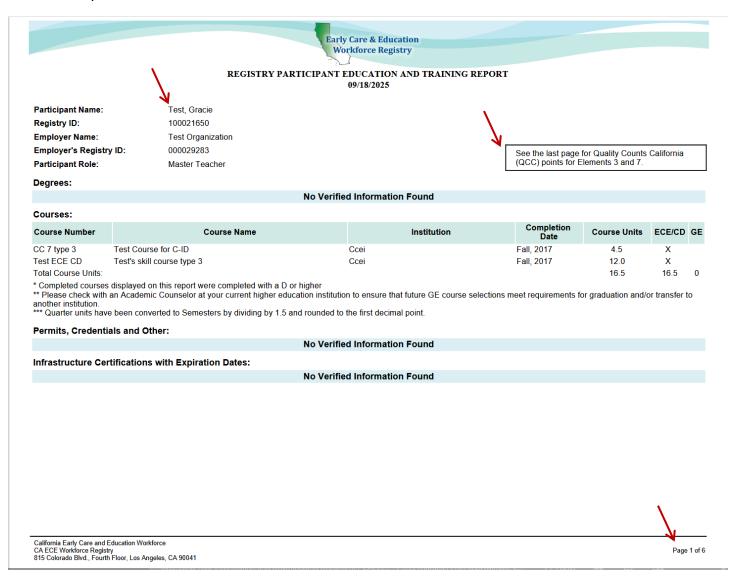
On the Program Administration Page, you will see the sites you have Administrative Access to. To generate a staff report, click on **Staff Education and Training Report**.



- 6. To generate a Staff Education and Training Report for all staff, click the PDF icon next to **Download Education and Training Reports**.
- 6.1. If you want one site and/or specific staff, click on the site and/or staff and the icon to limit the reports based on the search criteria



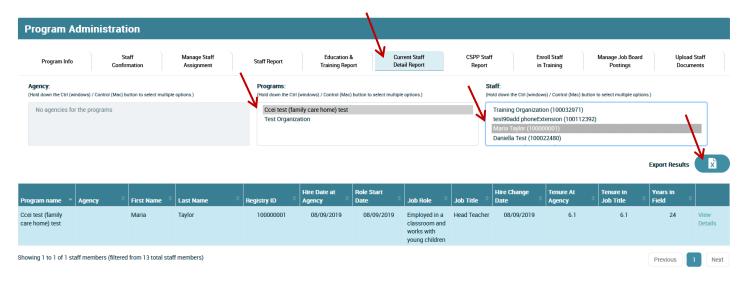
6.2. A detailed report will be generated for each staff member at your facility (see example below). Note: the QRIS information is now located on the last page for each individual's Education and Training Report.



# **Current Staff Details Report**

The Current Staff Details is visible in a grid format and can be generated into an Excel report of employee qualification information including demographic, employment, self-reported education, verified education, and training data.

7. Use the filters to see staff details and generate a report by selecting one or more sites and staff. If you want all sites and all staff click on a different tab and back to the Current Staff Detail Report and click the **Export Results** Excel icon



7.1. The Excel file contains the following data in the following order:

Excel Column	Field Name
Α	Program Name
В	Agency
С	Last Name
D	First Name
Е	Registry ID
F	Hire Date (at Agency)
G	Role Start Date
Н	Job Role
I	Job Title
J	Hire Change Date
K	Tenure At Agency
L	Tenure in Job Title
М	Years In Field
N	Hours Worked Per Week
0	Weeks Worked Per Year
Р	Hourly Wage Annual Salary
Q	Hourly Wage Annual Salary Type
R	Employment Confirmed
S	Confirmation Date
Т	Age
U	Race
V	Gender

Excel	
Column	Field Name
W	Primary Language
Х	Languages Spoken
Υ	Education On File
Z	Education Entered
	Self Report Highest Level of
AA	Education
AB	Self Report Degree Category
AC	Self Reported Foreign Degree
AD	Self Reported Highest Level of ECE Education
AD	Verified Highest Level of
AE	Education
AF	Verified Degree Level
AG	Verified Degree Name
AH	Verified Degree Category
Al	Verified Degree Issue Date
AJ	Verified Total ECE Units
AK	Verified Total GE Units
AL	Verified Total Unit Types
AM	Self Reported Highest Permit
AN	Verified Permit Type
	Verified Permit Expiration
AO	Date
AP	Self Reported Credential
AQ	Verified Credential Type
AR	Verified Credential Expiration

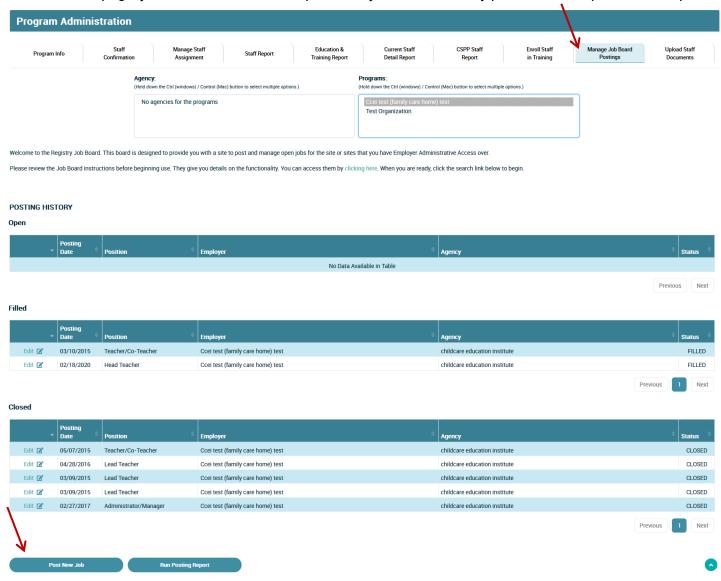
Excel Column	Field Name
AS	Self Reported CDA
AT	Verified CDA Type
AU	Verified CDA Expiration
AV	Self Reported Other Authorization
AW	Verified Other Authorization Type
AX	Verified Other Authorization Expiration
	Verified Number Completed
AY	Training Hours Last 12 Months
AZ	Verified Number Completed Training Hours Last 5 Months
BA	Verified Number Completed Training Hours All Time
BB	Subtotal Lead Teacher
BC	Total Lead Teacher
BD	Subtotal Director QRIS Points
BE	Total Director QRIS Points
BF	Last Profile Updated Date
BG	Employer Admin Request
BH	Employer Admin Request Granted Date
BI	Documents Pending Verification

#### **Job Board**

As an Administrator you can post job announcements for open positions at your facility. Once posted, all Registry users will be able to see your job announcements and contact you for more information about the position and application process.

8. To post an announcement on the **Job Board**, click on the **Manage Job Board Postings** tab in **Program**Administration

On this page, you will be able to see all positions you have currently posted or have posted in the past.



- 8.1. To post a new job announcement on the Job Board, click on Post New Job, see previous page.
  - 8.1.1. Fill in all the requested information. All fields marked with an asterisk (\*) must be completed. In addition to the information provided in this form, you may attach a PDF with information about the position. After you are done completing this page, click on Post Job at the bottom of the page.

Note: All job announcements will be posted on the job board for 30 days. After that time period has elapsed, your job announcement will be automatically taken down from the Job

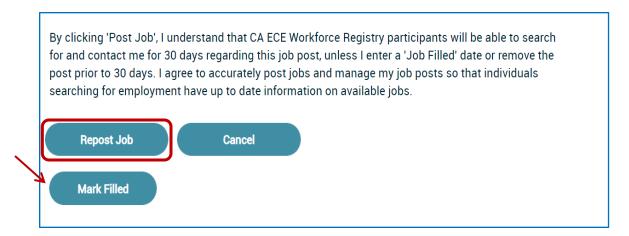


Board until you log into your Registry profile and repost the announcement.

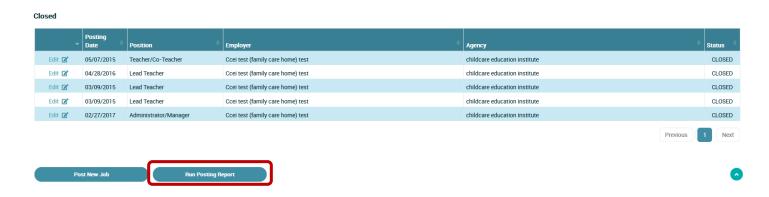
12.1.2 To repost a previously posted job announcement, click on **Edit** next to the job you want to repost located on the **Manage Job Board Postings** page.



Confirm all information is still correct. Then scroll to the bottom of the page and click **Repost Job**. If the position has been filled, click **Mark Filled**.



8.2. To run a report on the job positions you have posted on the Registry's Job Board, click on **Run Posting Report** at the bottom of the **Manage Job Board Posts** page under **Closed**. This will generate an Excel spreadsheet with details on the positions you have posted.



# **Need Help?**

In the event you have a question about Registry tools or encounter a problem while on the Registry, please contact the Registry Help Desk.

- 1. RegistryEmployerAccess@ccala.net
- 2. Phone: (323) 645-2631, Toll Free: (855) 645-0826
- 3. Email Registry Staff